

## RAMSGATE FOOD MARKET EMERGENCY MANAGEMENT PLAN

### PHONE 000 IN EMERGENCIES

#### Important Telephone Numbers:

Ambulance	000
Fire	000
Police	8566 7499
SES	9547 1244

Emergencies will be announced via portable PA on-site by the senior manager and communicated onward to any other market managers

The correct responses to the following types of emergencies are:

**PERSONAL INJURY/MEDICAL EMERGENCY:** Senior Manager to be informed who will assess level of action. If applicable basic first aid is to be administered. If emergency, call 000 immediately. If the incident involves electricity **DO NOT** touch the person until the power is disconnected. Notify Safework (131050) if a death or serious injury involved.

**LOST PERSONS:** Take lost person to Senior Manager and ask for an announcement to be made on portable PA. Remain with person in designated control area until friend/family member is located.

**FIRE/EXPLOSIONS:** Call 000 immediately, notify senior manager. Follow General Evacuation steps .

**TERRORIST THREAT:** Call 000 immediately, notify senior manager. Follow General Evacuation steps.

**ROBBERY:** Notify senior manager.

**EXTREME WEATHER:** In the event of large hailstones the Senior Manager is to announce via the PA that people should take cover under trees/overhangs.

**GENERAL EVACUATION:** Managers to ensure people leave site calmly and quickly, stallholders to leave equipment and take personal belongings only. Use emergency exits as per map, and assemble at designated muster point (Tonbridge Street Reserve). If you are or see someone who is mobility impaired advise a manager who will assist.

**Senior Manager:** Jason H, 0414 927 327. His responsibilities include staff management, communication/co-ordination of first aid/evacuation.

This Emergency Plan will be tested by direct employees only, once a year.

### PHONE 000 IN EMERGENCIES

This emergency plan is issued by Organic Food Markets. Suite 3, 1741 Pittwater Road, Mona Vale 2103 ph: 02 9999 2226

Emergency Business Numbers: 02 9999 2226 (office)  
0413 545 182 (Stephen Choularton), 0422 716 353 (Michael Choularton)

